

### **Contracting & Appointment Instructions**

In order to complete your contracting request, please complete the following contracting questionnaire. We will then input this information into our contracting system, CSI Financial Group, which will store your information and carrier contracting forms. In the future, as you contract with new carriers, this stored information will be used to complete contracting paperwork on your behalf, increasing speed and efficiency.

The vast majority of our carriers participate in this system but if you do not see a particular carrier with whom you want to contract, please contact our contracting department and we will email you the paperwork. Our complete contact information is provided at the bottom of this page.

Once the questionnaire has been completed, you will also need to complete and sign the Signature Page, Disclosure Release, and EFT Authorization. Signing and submitting the Signature Page and Disclosure Release authorizes to submit your information through our online licensing program. Signing the EFT Authorization allows for carriers to direct deposit your commissions.

### Please submit the following documents to our office:

- 1) Completed Questionnaire
- 2) Signed Signature Page
- 3) Signed Disclosure Release Page
- 4) Completed EFT Authorization Page (be sure to attach a copy of a voided check to this page)
- 5) A copy of your individual and/or corporation state insurance license(s)
- 6) A copy of your E&O coverage

These documents and any questions about the program should be directed to the Contracting Department.

### **Licensing and Contracting Contact Information:**

Email: carter@csifg.com Fax: (888) 316-6094

For any other questions or inquiries call: (888) 316-6040

## Please select the carriers you would like to be appointed with.

Carrier Name	Appoint
Allianz Life Ins. Co. of North America	
Allianz Preferred	$\overline{\Box}$
American Equity	
American General - AIG	
American National	
Americo	
Assurity	
Athene	
Aviva (Athene)	
AXA Equitable	
Baltimore Life	
Banner Life	
EquiTrust	
Fidelity & Guaranty Life	
Fidelity Life Association	
Foresters	
Forethought	
Genworth	
Great American	
Guggenheim	
ING USA - VOYA Financial	
John Hancock	
Lafayette Life	
Legacy Marketing Group	
Liberty Bankers Life	
Life of the Southwest	
Lincoln Financial	
Madison National Life	
Minnesota Life	
Monumental Life	
Mutual/United of Omaha	
Mutual Trust Life	Ш
National Guardian Life	
National Western Life	
Nationwide	
North American Co.	
One America	
Oxford Life	
Phoenix Life/PHL Variable	
Principal Life Ins Co	
Protective Life (West Coast Life)	
Prudential	
Reliance Standard	Ц
Sagicor	
Sentinel Life	
Transamerica	

# **Producer Set-Up Packet**

Social Security #	Gender:	Date of Birth:	
Email:	Resident Inst		
Last Name:			
Phone:			
Title: Ma			
Driver's Lic. #:		_ DL State:	
Residential Address (No PO E	oxes)	Start Date:	
Line 1:	City/State:	Zip (	ode:
Mailing Address (No PO Boxe	<u>s)</u>	Start Date:	
Line 1:	City/State:	Zip (	ode:
	following only if I		
marriadar	Assigning Commis	sion to Corpora	
	Assigning Commis	•	
	Business Name:	·	tion:
EIN:	Business Name:Phone:	Fax:	tion:
EIN: Website:	Business Name:Phone:Principal	Fax:	tion:
EIN: Website: Your Title:	Business Name:Phone:Principal	Fax:	tion:
EIN: Website: Your Title: Principal Title:	Business Name:Phone:Principal Email:_	Fax:	tion:
EIN:	Business Name:Phone:PrincipalEmail:_	Fax: Name:Fax:	tion:

## **Legal Questions for Contracting & Appointment Requests**

Please answer the following questions. If you answer YES to any question, be sure to provide a full, detailed explanation including specific dates.

Name:_	Date:		
1	Have you ever been charged or convicted of or plead guilty or no contest to any Felony, Misdemeanor, federal/state insurance and/or securities or investments regulations and statutes? Have you ever been on probation?	□ YES	□ NO
1a	Have you ever been convicted of or plead guilty or no contest to any Felony?		□ <b>NO</b>
1b	Have you ever been convicted of or plead guilty or no contest to any Misdemeanor?	□ YES	□ NO
1c	Have you ever been convicted of or plead guilty or no contest to a violation of federal or state securities or investment related regulation?		□ NO
1d	Have you ever been convicted of or plead guilty or no contest to a violation of state insurance department regulation or statute?		□ NO
1e	Has any foreign government court, regulatory agency, or exchange ever entered an order against you related to Investments or Fraud?	□ YES	□ NO
1f	Have you ever been charged with any Felony?		□ <b>NO</b>
1g	Have you ever been charged with any Misdemeanor?		□ <b>NO</b>
1h	Have you ever been on probation?		□ <b>NO</b>
2	Have you ever been or are you currently being investigated, have any pending indictments, lawsuits, or have you ever been in a lawsuit with an insurance company?	□ YES	□ NO
2a	Are you currently under investigation by any legal or regulatory authority?		□ NO
<b>2b</b>	Have you been under investigation by any insurance company?		□ <b>NO</b>
2c	Have you ever been or are you currently involved in any pending indictments, lawsuits, civil judgments or other legal proceedings (civil or criminal) (you may omit family court)?	□ YES	□ NO
2d	Have you ever been named as a defendant or codefendant in a lawsuit, or have you ever sued or been sued by an insurance company?		□ NO
3	Have you ever been alleged to have engaged in any fraud?	□ YES	□ NO

## **Legal Questions for Contracting & Appointment Requests**

Please answer the following questions. If you answer YES to any question, be sure to provide a full, detailed explanation including specific dates.

4	Have you ever been found to have engaged in any fraud?	□ YES	□ NO
5	Has any insurance or financial services company, or broker-dealer terminated your contract or appointment or permitted you to resign for reason other than lack of sales?	□ YES	□ NO
5a	Were you terminated/resigned because you were accused of violating insurance or investment related statutes, regulations, rules or industry standards of conduct?		□ <b>NO</b>
5b	Were you terminated/resigned because you were accused of fraud or the wrongful taking of property?		□ <b>NO</b>
5c	Failure to supervise in connection with insurance or investment-related statutes, regulations, rules or industry standards of conduct?		□ NO
6	Have you ever had an appointment with any insurance company terminated for cause or been denied an appointment?	□ YES	□ NO
7	Does any insurer, insured, or other person claim any commission chargeback or other indebtedness from you as a result of any insurance transactions or business?	□ YES	□ NO
8	Has any lawsuit or claim ever been made against your surety company, or errors and omissions insurer, arising out of your sales or practices, or, have you been refused surety bonding or E&O coverage?	□ YES	□ NO
8a	Has a bonding or surety company ever denied, paid on or revoked a bond for you? Or, have you ever had a claim filed against your surety company?		□ <b>NO</b>
8b	Has any Errors & Omissions (E&O) carrier ever denied, paid claims on or cancelled your coverage? Or, have you ever had a claim filed against your E&O carrier?		□ NO
9	Have you ever had an insurance or securities license denied, suspended, cancelled or revoked?	□ YES	□ NO
10	Has any state or federal regulatory body found you to have been a cause of an investment OR insurance-related business having its authorization to do business denied, suspended, revoked, or restricted?	□ YES	□ NO
11	Has any state or federal regulatory agency revoked or suspended your license as an attorney, accountant or federal contractor?	□ YES	□ NO

### **Legal Questions for Contracting & Appointment Requests**

Please answer the following questions. If you answer YES to any question, be sure to provide a full, detailed explanation including specific dates.

12	Has any state or federal regulatory agency found you to have made a false statement or omission or been dishonest, unfair, or unethical?	□ YES	□ NO
13	Have you ever had any interruptions in licensing?	□ YES	□ NO
14	Has any state, federal or self-regulatory agency filed a complaint against you, fined, sanctioned, censured, penalized or otherwise disciplined you for a violation of their regulations or state or federal statutes? Have you ever been the subject of a consumer-initiated complaint?	□ YES	□ NO
14a	Has any regulatory body ever sanctioned, censured, penalized or otherwise disciplined you?		□ NO
14b	Has any state, federal or self-regulatory agency filed a complaint against you, fined or sanctioned you?		□ <b>NO</b>
14c	Have you ever been the subject of a consumer-initiated complaint?	□ YES	□ <b>NO</b>
15	Have you personally, or any insurance or securities brokerage firm with whom you have been associated, filed a bankruptcy petition or declared bankruptcy?	□ YES	□ NO
15a	Have you personally filed a bankruptcy petition or declared bankruptcy?	□ YES	□ <b>NO</b>
15b	Has any insurance or securities brokerage firm with whom you have been associated filed a bankruptcy petition or been declared bankrupt either during your association or within five years after termination of such association?		□ NO
15c	Is the bankruptcy pending?	□ YES	□ <b>NO</b>
16	Have you ever had any judgements, garnishments, or liens against you?	□ YES	□ NO
17	Are you connected in any way with a bank, savings & loan association, or other lending or financial institution?	□ YES	□ NO
18	Have you ever used any other names or aliases?	□ YES	□ NO
19	Do you have any unresolved matters pending with the Internal Revenue Service or other taxing authority?	□ YES	□ NO

If you answered any questions YES, provide an explanation that includes dates, actions, and descriptions. Attach additional paper if necessary.

I attest that the information I have provided is true to the best of my knowledge. I acknowledge that if any information changes; I will notify my agency office within 5 days of such change. Further, I understand that my agency may contact me when I need to answer carrier specific questions.

Signature:	Date:
- J	

# **Letter Of Explanation**

Date of Action:
Action:
Reason:
Explanation:
Date of Action:
Action:
Reason:
Explanation:
Date of Action:
Action:
Reason:
Explanation:

## Licenses

AML Provider: ☐ LI	IMRA 🗆 OTHER	
Date Completed (m	ust be within the last tw	vo years):
If other, attach Certificate of Completion. If you need to update or complete AML training, please go to: www.limra.com		
Are you a Registere	d Rep with FINRA? □ Y	es □ No
If Yes, Broker/Deale	er Name:	CRD #:
Please list any Hon	ors you currently hold:_	
		ment History
	*NOTE* Attac	ch Additional Info If Needed
Please provide past	t 7 years of employment	t history:
	To:	
Company:		Position:
Location:		
From:	To:	
Company:		Position:
Location:		
From:	To:	
Company:		Position:
Location:		

## **Address History**

#### \*NOTE\* Attach additional info if needed

Please provide past 7 years of address history: From:\_\_\_\_\_\_ To:\_\_\_\_\_ Line 1: \_\_\_\_\_ Zip: \_\_\_\_ Zip: From: To: Line 1: \_\_\_\_\_ Zip:\_\_\_\_\_ Zip:\_\_\_\_\_ From:\_\_\_\_\_\_To:\_\_\_\_\_ Line 1: \_\_\_\_\_ Zip:\_\_\_\_\_ From:\_\_\_\_\_\_ To:\_\_\_\_\_ Line 1: \_\_\_\_\_ Zip: \_\_\_\_ Zip: \_\_\_\_ From:\_\_\_\_\_\_ To:\_\_\_\_ From: To:\_\_\_\_\_ Line 1: \_\_\_\_\_ Zip:\_\_\_\_\_ Zip:\_\_\_\_\_ From:\_\_\_\_\_\_ To:\_\_\_\_\_ Line 1: \_\_\_\_\_ Zip:\_\_\_\_\_ Zip:\_\_\_\_\_

# **Electronic Fund Transfers (EFT)**

### **Not required for LOA/Solicitor**

Account Owner Maine (nequi	red):
Transit/ABA#:	Financial Institution Name:
Bank Account #:	
Account Type:   Checking	□ Savings
Branch Address:	
City/State:	Zip:
Branch Phone:	
adjustments for credit e this form. This authority notification from me of it terms of any agent or re	y authorize the Company to initiate credit entries and, if necessary, ntries in error to the checking and/or savings account indicated on is to remain in full effect until the Company has received written s termination. I understand that this authorization is subject to the presentative contract, commission agreement, or loan agreement in the future, with the Company.
Signature:	Date:
Attac	h copy of the check here for checking account:

# Replace this page with a copy of your E&O Insurance Certificate of Coverage

IMPORTANT: E & O Certificate must list your full name as the insured.

Please refer to the following examples.

### **CORRECT:**

My Insurance Agency Inc. Joe Agent 123 Main Ave. City, State, 12345

### **INCORRECT:**

My Insurance Agency Inc. 123 Main Ave. City, State, 12345

If individual name is not listed correctly please provide a letter from the E&O Carrier listing agents covered under agency policy.



CERTIFICATE OF INSURANCE - LIFE AGENT PROFESSIONAL LIABILITY/ERRORS & OMISSIONS

### NOTE:

If your E&O document looks like the example above, you MUST include both pages.

If BOTH pages of this document are not included, this Global Contract will be incomplete.

# **Signature Authorization**

Please read this authorization, sign in the box below and submit this form by following the instructions provided on the cover page.

hereby authorize SuranceBay, LLC and sts general agency customers (the "Authorized Parties") to affix or append a copy of my signature, as set forth below, to any and all required signature fields on forms and agreements of any insurance carrier (a "Carrier") designated by me through the SureLC software or through any other means, including without limitation, by e-mail or orally. The Authorized Parties shall be permitted to complete and submit all such forms and agreements on my behalf for the purpose of becoming authorized to sell Carrier insurance products. I hereby release, indemnify and hold harmless the Authorized Parties against any and all claims, demands, losses, damages, and causes of action, including expenses, costs and reasonable attorneys' fees which they may sustain or incur as a result of carrying out the authority granted hereunder.
By my signature below, I certify that the information I have submitted to the Authorized Parties is correct to the best of my knowledge and acknowledge that I have read and reviewed the forms and agreements which the Authorized Parties have been authorized to affix my signature. I agree to indemnify and hold any third party harmless from and against any and all claims, demands, losses, damages, and causes of action, including expenses, costs and reasonable attorneys' fees which such third party may incur as a result of its reliance on any form or agreement bearing my signature pursuant to this authorization.
Please sign in the center of the box below. Please use BLACK ink!